Terms and Conditions

Bookings taken by telephone, email, facsimile or any other form of communication are considered to be provisional and are confirmed only upon receipt of payment. Whilst Morebath Manor are holding your reservation for the forthcoming season we reserve the right to release your booking if payment is not received in accordance with these terms and conditions and the invoice issued to you for your booking. Receipt of payment for your invoice is taken to be your acceptance and agreement to the terms and conditions as follows:

1. Payment

To secure your booking Morebath Manor requests a 50% non-refundable holding deposit upon receiving the invoice receipt, with the remaining balance to be settled 4 weeks prior to guest's arrival.

All bookings are offered at a single house party rate and as such we do not provide individual room rates or invoices. All accommodation is to be paid 2 weeks in advance of the booking date and it is the responsibility of the named host to make arrangements for such payment.

There may be exceptional cases where we invoice individuals in a booking party separately. This will need to be agreed in advance of booking and a reasonable reason given for the need to invoice party members separately.

2. Booking Rate

The rate will be the agreed rate per the booking party's booking letter/confirmation, plus VAT where applicable. The rate includes use of Morebath Manor with accommodation and, where applicable and confirmed in your booking letter/confirmation; breakfast, dinner, drinks and wine all from Morebath Manor's standard list. Bookings are strictly limited to groups of up to 12 guests in 9 double rooms. For guest numbers above 12 and up to 20 additional charges may apply. This will be charged at the discretion of Morebath Manor given the scale and needs of the booking party. Any additional services must be arranged with the Morebath Manor office prior to arrival and if applicable, any further costs will be charged on departure. A service charge for staff is not included.

3. Cancellation

Morebath Manor upholds a strict cancellation policy and are unable to refund your payment in the event of you cancelling your booking for any reason. If it is necessary for you to cancel your booking please inform Morebath Manor as soon as possible and Morebath will do our best to re-let; if Morebath Manor are unable to do so, all payments made will not be refunded. Where cancellation notice is received before final payment is due (1 month in advance of your stay) but within 2 months of your arrival date, you are liable to pay this deposit only.

Cancellations should be made in writing and the cancellation will apply from the date

on which the cancellation notice is received by Morebath Manor.

4. Force Majeure

Morebath Manor reserves the right to require and/or retain payment in part or in full in the event that the booking does not take place as a result of a Force Majeure. For the purposes of these Terms and Conditions, "Force Majeure" shall include but not be limited to the following: war or threat of war; riot; civil strife; political unrest; Government intervention; sabotage; natural or nuclear disaster; terrorist activity; industrial dispute; fire; flood; adverse weather conditions; disease; health risk; epidemic; pandemic; closure/congestion of ports/airports; flight cancellations; and entry and border controls.

5. VAT

All Morebath Manor charges are include VAT where applicable at the standard rate of

20%.

6. Care of Property

The host and his/her party shall take all reasonable care of Morebath Manor and its furnishings and effects. The host and his/her party must not use Morebath Manor for any dangerous, offensive, noxious, noisy or immoral activities. In the event of breakage or damage to the property and its contents caused by any member of the party, full payment is required for the actual cost of replacement or repair. If additional cleaning is required this will also be charged. All such payments will be due within 14 days following departure.